

Poly Sync 20 USB-A Speakerphone



*Product image may differ from actual product

Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone – for conference calls and music anywhere you work. Take it wherever you go – it's got up to 20 hours of talk time.

Dynamic audio

Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

Works the way you do

Program your favorite function so it works with a single touch – whether you want to play/pause music, last-number redial, or access voice assistant.

Personal. Powerful. Portable

Take it wherever you go – its battery lasts for hours. You'll always hear and be heard, and never miss a word.

Featuring

Three-microphone array

Keep the focus on your voice, not the background noise, with a multi-microphone array for echo and noise reduction.

Full-duplex audio

Makes simultaneous conversations a breeze with full-duplex audio.

Smartphone charging

Keep your smartphone charged and ready using the USB-A port.

Up to 20 hours of battery life

Work on the go – the battery stays charged for up to 20 hours.

Wireless connection

Connect wirelessly to smartphones via Bluetooth® or to computers with the integrated cable.

Communications platforms

This speakerphone is optimized and certified to work with top virtual meeting providers.

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Specifications

Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

Connectivity and communications

Wireless range:

Paired devices: Up to 8

Bluetooth version: 5.1

Supported bluetooth profiles: A2DP; AVRCP; HFP; HSP; BLE

External I/O ports:

1 SuperSpeed USB Type-A 5Gbps signaling rate (smartphone charging)

Connection type: Wired: USB Type-A; Wireless: Bluetooth®

User interface features

Touch user controls: Call/answer end; Mute; Volume +/-; Programmable function button; Microsoft Teams

Button user controls: Power on/off; Bluetooth® pairing

Audio

Audio features:

Ideal for up to 3 x 3 m room size

Up to 2 m (7 ft) microphone pickup range

Microphone bandwidth: 100 Hz to 7.8 kHz

Speaker bandwidth: 80 Hz to 20 kHz

Speaker size: 40 mm

Charge time: <4 hours

Nominal sound pressure level: 86 dB SPL

Frequency response (microphone): 100 Hz to 6.7 kHz

Power supply

Battery life: Up to 20 hours (talk time)

Battery description: Rechargeable Li-ion

Battery capacity: 3200 mAh

Charging type:

Certifications

Certified collaboration software: Zoom

Environmental

Certifications and compliances: CE; FCC; Rohs; IP64

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Specifications

Management

Management software:

Poly Lens

Weight and dimensions

Product Primary Color: Silver

Weight: 0.79 lb

Product dimensions: 7.2 x 3.7 x 1.3 in

Package weight: 1.13 lb

Package dimensions: 7.2 x 8.22 x 2.16 in

Master carton quantity: 10

Master carton dimension: 7.20 x 8.22 x 2.16 in

Master carton weight: 7.71 lb

Cartons per layer: 10

Pallet (layers): 8

Cartons per pallet: 80

Products per layer: 80

Products per pallet: 800

Pallet weight: 1006.45 lb

Pallet dimensions: 40 x 48 x 76.37 in

Cable length: 28 in

UPC number: 017229172449

Product number: 772D2AA

Product name: Poly Sync 20 USB-A Speakerphone

Warranty

Poly standard two-year limited warranty

Country of origin

Country of origin: Made in China

What is in the box

Wired Speakerphone

Travel case

Lanyard

Poly Sync 20 USB-A Speakerphone

Footnotes

Messaging Footnotes

¹ Full charge time is 4 hours. ² Connects to: PC via USB-A or USB Type-C® cable (depending on model); smartphone via Bluetooth®. ³ Visit <https://www.poly.com/us/en/products/phones/sync/sync-20> for more detail.



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Datasheet